



## CUSTOMER SERVICE TRAINING FOR THE WILD ATLANTIC WAY



### Looking for a career in hospitality, tourism, retail or customer service?

HPSU Skillnet in conjunction with Career & Life Planning have a 4 week course (3 weeks training - 1 week placement) commencing in Galway.

This FREE full-time course is open to all jobseekers.

#### The course includes:

- Certificate in Customer Service from City & Guilds
- Career Planning & Employability Skills (Including professional CV and interview skills)
- Work placement for 1 week to apply your skills in a practical setting
- Workforce Readiness Skills Training
- Mystery Shopping tours in Galway
- Mentoring & Guest Speakers

This course is a great way to start your career or return to work in time for the Summer season in Galway.

With lots of vacancies now becoming available for the holiday season in the above industries, having a recognised Customer Service Qualification, Professional CV and access to employers could help you get closer to a work-life balance lifestyle quickly.

This course is run in conjunction with Skillnets and some eligibility criteria is required. For more information, please call the office on 086 8146060 or email [hpsuskillnet@gmail.com](mailto:hpsuskillnet@gmail.com)



#### Contact HPSU Skillnet:

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The HPSU Skillnet is funded by member companies and the Training Networks Programme, an initiative of Skillnets Ltd funded from the National Training Fund through the Department of Education and Skills.